# Measure, assess, monitor & share provider clinical competency data using Evaluate with CredentialStream®

Provider clinical performance assessment requires fair processes built around relevant, meaningful data and actionable outputs. With Evaluate, you get pre-built process workflows, content templates, and data alignment to support comprehensive, collaborative, and regulatory- and accreditation-compliant Peer Review or Professional Practice Evaluation (PPE) processes.



### Why You'll Love It

- Delivers effective, efficient, and equitable evaluation of providers' performance via clear processes, acquired data, defined metrics, and meaningful reporting
- · Meets regulatory and accreditation standards for Peer Review or Professional Practice Evaluation (PPE)
  - Centers for Medicare and Medicaid Services (CMS)
  - ✓ The Joint Commission (TJC)
  - Det Norske Veritas (DNV)
  - Accreditation Association for Ambulatory Health Care (AAAHC)
  - and more
- · Honors transparency to build and foster a data-acceptance culture
- Seamlessly incorporates privilege volumes, indicator-based clinical performance, and case review outcomes into both the ongoing/periodic professional practice evaluation and recredentialing processes
- · Ingests data from EHRs and other patient-centric data systems to align the provider and patient data sets

### Who It's For

- Medical Staff/Credentialing Office
- · Quality Department
- Clinical Leadership (Department Chair, Chief Medical Officer, etc.)
- Providers

HealthStream.

# **Performance Privileges**



Analyzes provider privilege volumes to ensure competency and mitigate risk:

- Exercised privilege volumes matched to granted privileges
- Identification of fallout from minimum volume requirements
- Flagging of performance of non-granted procedures
- Comparison of individual provider data to peer data
- Presentation to providers and reviewers via the Hub





## **Performance Metrics**



Empowers organizations to drive evidence-based performance improvement, while supporting compliance with regulatory and accreditation requirements. Indicators are linked to clinical privileges to answer the two-part question of "how many" and "how well" a provider performs.

### Includes all features in Performance Privileges plus:

- Automated workflow support and reviewer assignment for ongoing/periodic PPE
- Robust provider reports, including:
  - General and specialty-specific indicators aligned to Accreditation Council for Graduate Medical Education (ACGME) general competencies
  - Peer comparison data
  - Visual cues to excellent and sub-acceptable performance
- Library of specialty-specific performance indicators curated and maintained by HealthStream's Clinical Solutions team.
- Supportive of inpatient and outpatient (e.g. ED, Observation, Clinic, etc.) care settings
- 🗸 Sources include CMS (MIPS, CQM measures), Agency for Healthcare Research and Quality (AHRQ PSI, IQI, NQI), and more
- Customer-configured indicator support

# Case Review



Champions healthcare organizations to effectively track, document, and share case review activities from initial screening through committee determination.

- Support of peer/case review on a routine and/or triggered basis.
- Automated notifications to all stakeholders
- Best-practice content templates for reviewers
- Customer-configured workflows
- Functionality to support Attributing Provider input
- Presentation to reviewers via the Hub
- 🗸 Reduced manual data entry and increased data accuracy via avalable patient data